Security Commitment at ZEF Energy

At ZEF Energy, we understand the paramount importance of security in the EV Charging landscape. Our commitment to safeguarding your data and ensuring the integrity of our services is unwavering. Here's an overview of our dedication to security:

Our Infrastructure on AWS

ZEF Energy relies on the robust and secure infrastructure provided by Amazon Web Services (AWS). AWS is a trusted industry leader known for its commitment to security and compliance. Leveraging the power of AWS, we ensure that your data is hosted in a highly resilient and secure environment.

As part of our security strategy, we utilize AWS GuardDuty, a threat detection service that continuously monitors for malicious activity and unauthorized behavior. This enhances our ability to identify and respond to potential security threats in real-time, ensuring the highest level of protection for your information.

Achieving SOC 2 Type 1 and Soon SOC 2 Type 2

We are proud to announce that ZEF Energy is actively working towards achieving SOC 2 Type 1 certification. SOC 2 (Service Organization Control) is a widely recognized standard developed by the American Institute of CPAs (AICPA) that focuses on the security, availability, processing integrity, confidentiality, and privacy of customer data.

Our commitment doesn't stop at Type 1 – we are dedicated to achieving SOC 2 Type 2 certification in the near future. This means that our security controls and processes are not only designed effectively but are also operating efficiently over an extended period.

Customer Data Managed According to SOC 2 Principles

Your trust is our priority. ZEF Energy ensures that customer data is managed and secured based on the core principles of SOC 2. These principles include strict access controls, data encryption, regular audits, and comprehensive risk management practices.

Key SOC 2 Principles We Adhere To:

- Security: Protecting against unauthorized access, both physical and logical.
- Availability: Ensuring our systems are available for operation and use as committed.
- Processing Integrity: Providing accurate, timely, and valid information processing.
- Confidentiality: Keeping your data confidential and secure.
- Privacy: Respecting the privacy of our customers and their data.

Our Ongoing Commitment

ZEF Energy is dedicated to maintaining the highest standards of security and continuously improving our practices. We understand that security is an ever-evolving landscape, and we stay ahead by embracing the latest technologies and adhering to industry best practices.

Your Charging needs are important to us, and so is the security of your data. If you have any questions or concerns regarding our security practices, please feel free to contact us – your peace of mind is our priority.

Thank you for choosing ZEF Energy.